



TWINPALMS
HOTELS & RESORTS



MEMBERSHIP PRIVILEGES



THE PLATINUM CARD

(for Phuket residents only)

MEMBERSHIP FEE

THB 35,000 per year.

For an additional THB 25,000 per year you can access Palm Fitness and Palm Spa.

BENEFITS

The Twinpalms Hotels & Resorts Platinum Card offers you the following accommodation, leisure, spa and dining benefits:

Accommodation

While staying at Twinpalms Surin Phuket Resort, enjoy a 50% discount on published rates, subject to availability. Kindly provide your membership number and present your valid card during reservation and check-in, respectively. This reduced rate applies solely to the member's room, (excluding 20 December to 10 January).

Palm Spa

The following reductions are provided to you while enjoying our Palm Spa facilities:

- 30% discount on any Palm Spa Signature Treatment.

Dining

When dining at Twinpalms Surin Phuket Resort restaurants, including Oriental Spoon and the Pool Bar, your membership card entitles you to a discount proportional to the number of persons dining. Kindly present a valid membership card when settling the bill to enjoy the dining discount. A diner is defined as individuals seated together at a table and/or dining together. Only one membership card may be used per table.

A discount of 15% is applicable on all beverages. The dining discount is outlined below:

- 1 diner - 15% discount
- 2 diners - 50% discount
- 3 diners - 33% discount
- 4 diners - 25% discount
- 5 diners - 20% discount
- 6 or more diners - 15% discount

Note: The above discounts are applicable only at Oriental Spoon and the Pool Bar

For our other venues, please enjoy 15% discount on food and drinks when dining at Wagyu Steakhouse, Kalido, Catch Beach Club, The Lazy Coconut and Shimmer.

VOUCHERS

As a Twinpalms Hotels & Resorts Platinum Card Holder, you will receive vouchers with a value of over THB 40,000 as follows:

Accommodation

- 3 overnight vouchers for a Palm Deluxe Room at Twinpalms Surin Phuket Resort with buffet breakfast for 2 and full use of the hotel facilities (excluding 20 December to 10 January). Each voucher allows 2 nights between May and October.

Palm Spa

- Spoil yourself and your partner at Palm Spa with treatments worth THB 10,000

Restaurants

- Celebrate your membership with friends with a bottle of Champagne
- Sunday Brunch at Oriental Spoon for 4 diners
- Enjoy a Seafood Platter for up to 6 guests and a bottle of Chablis Premier Cru at Oriental Spoon



THE PALM FITNESS CARD

(for Phuket residents only)

MEMBERSHIP FEE

THB 35,000 per year.

MEMBERSHIP BENEFITS *(available only for "Yearly Membership")*

- Private locker
- 50% discount for accommodation at Twinpalms Surin Phuket Resort and Twinpalms MontAzure Phuket Resort (excluding 20 December to 10 January)
- 50% discount for fitness activities
- 30% discount for spa treatments at Palm Spa, Twinpalms Surin Phuket Resort
- 15% discount for food & beverages

TERMS & CONDITIONS

- The membership card is transferable but is valid only for 1 person at a time
- Partners and/or friends are welcome at an extra charge (see listed fees above)
- Food & beverage discounts are valid for 1 table only
- Membership card must be presented prior to facilities usage or requesting the bill
- A THB 1,000 replacement fee will be charged for a lost/stolen card
- The terms & conditions are subject to change without prior notice



TERMS & CONDITIONS

The use of your card constitutes acceptance of the terms and conditions listed below. This card is the property of Twinpalms Hotels & Resorts to whom it must be returned upon request or if found.

ACCOMMODATION

- Members are entitled to a special room rates. Reservations are essential and subject to availability
- Kindly provide your membership number and present your valid card during reservation and check-in, respectively.

DINERS

- Diners aged 12 and above are considered adults. 50% discount applies to children aged 5 to 11, and under 5 are complimentary

CARD VALIDITY

- Membership Privileges are only extended upon presentation of a valid Twinpalms Hotels & Resorts Privilege Card
- This card is valid until the expiry date
- Your card is not limited to personal use and can be transferable

CARD USAGE

- The card benefits are valid in Twinpalms Surin Phuket Resort, Twinpalms MontAzure Phuket Resort and Palm Spa
- The card may be used in conjunction with other discounts or vouchers

LOST CARD & VOUCHERS

- Loss of your membership card and voucher must be reported immediately
- A THB 1,000 replacement fee will be charged for a lost/stolen card and THB 500 for a lost/stolen voucher

CANCELLATION

- Cancellation will be honoured, if the card has not been utilized, within 5 days from the receipt of the membership card
- The complete package must be returned and a cancellation fee of THB 1,000 will be levied

PERMISSION

- As a Privilege Member, consent is given to Twinpalms Hotels & Resorts to update and retain member information on a confidential database
- As a Privileges Guest, agreement is given for Twinpalms Hotels & Resorts to send you information regarding your membership and special announcements

PROGRAM CHANGES

- Twinpalms Hotels & Resorts reserves the right to change, modify and/or amend the membership terms and conditions without prior notice

LIMITATIONS OF LIABILITIES

- Twinpalms Hotels & Resorts will not be responsible for any loss or misuse of member's card

To certify as a Phuket Resident, we require one of following documents for reference of approval:

- Copy of house registration in Phuket (1st page and the applicant page)
- Copy of ID card with the address in Phuket
- Copy of house buying contract
- Copy of house rental with minimum 6 months contract available based on the month of application in Phuket